



Doncaster
Enterprise for
Learning

Business Placement Case Study and Evaluation 12

**Liz from Owston Park Primary School visited
CRESST on a business placement in October 2008.**

CRESST is a charity dedicated to helping children and young people learn conflict resolution skills that can be used in their schools and communities.

Job Study - Co-ordinator

What does your job role involve?

I do administration and fundraising as well as compiling and implementing programmes. I undertake training in schools with student teachers and staff training.

What key skills are required for your role?

ICT

It is important to be computer literate as I use a variety of software.

Working with others

This is an important part of the job. I am dealing with people, individually and in groups, on a daily basis. It is the core/essential part of my job.

Problem solving

I have to be able to solve problems on a daily basis.

Developing own performance

I develop my own performance, constantly appraising how I can improve.

What qualifications, training and/or experience did you need to enter your job?

I have a BEd degree and a coaching qualification.

What extra qualifications/training have you gained in your current role?

I have attended courses on mediation which have been very helpful.

What are the working conditions of your job?

I work 28 hours per week on a flexible contract, working indoors.

What advice would you give to young people interested in entering this field?

I would advise someone to learn about the field and get involved and find like-minded people with whom you can have discussion and dialogue.

Evaluation of the Business Placement**What did you do on the placement?**

I spent a day observing the organisation and running of a charity assisting young people to resolve conflict.

What knowledge about the organisation, its sector and its market place did you gain?

I found out the history, origins, aims and objectives of the organisation and experienced a 'day in the life of'. I saw the planning and preparation stages but also the presentation and evaluation aspects.

Do you feel that the placement was a success? Please give reasons

It was a success because I made links with the agency promoting conflict resolution skills and was able to use what I learnt in my teaching role, cascading the skills to my colleagues. I also made personal links with like-minded people.

Could you suggest any improvements to the management of the business placement?

No, I was very satisfied with the experience.

Be whatever you want to be
